UNCONTROLLED IF PRINTED

10. Poeton Quality Policy

It is the policy of **POETON INDUSTRIES LIMITED** to meet customer requirements and enhance their satisfaction with our products and overall service by operating all our processes under controlled conditions in line with our strategic vision, mission and values.

This policy is deployed through our quality management system that has been established, documented and implemented to fully conform to ISO 9001 & AS/EN9100, AS13100 (where applicable) and customer-specific, applicable law and regulatory requirements as they apply to our products services.

The system is maintained and continually improved through the setting, monitoring and reviewing of our quality objectives, Target Achievement Worksheet (TAW) KPIs, data analysis, internal auditing, disciplined problem solving, corrective and preventive actions, physical and human resource requirements, and management review. Changes in the governing standards and regulatory/contractual requirements are assessed and incorporated on an on-going basis.

Personnel are provided with instruction to assure their understanding of the company quality policy and training/coaching to enable them to competently carry out their work. They are given access to quality management system documentation and are made aware of relevant procedures and/or job instructions. They are motivated to understand and achieve quality objectives, to make continual improvements, and to appreciate the consequences for the customer of any non-conformities to quality requirements. They are encouraged to report issues openly and work with the business to continually improve the maturity of human factor deployment within the organization. The necessary infrastructure and work environment is provided and maintained to ensure conformity to product, regulatory and law requirements using tools such as 5S.

We are committed to fostering close relationships with customers and we strive to meet the expectations of other interested parties which includes affording access by customer and/or regulatory authorities' representatives to our quality management system and records. The organization remains responsible for quality of all products purchased from suppliers and sub-contractors, including customer designated sources which is incorporated into customers product and/or service

The company takes full responsibility for the product supplied and does not use any verification activities carried out by its customers as a means for quality control of product supplied.

Our quality policy and quality management system have been established by our top management and are subject to regular management review to guarantee continuing suitability, efficiency and effectiveness. The policy is communicated throughout our organization along with the importance of meeting statutory and regulatory requirements.



Signed: Mr James Poeton (Managing Director)